

WHO ARE YOU CALLING SOFT?



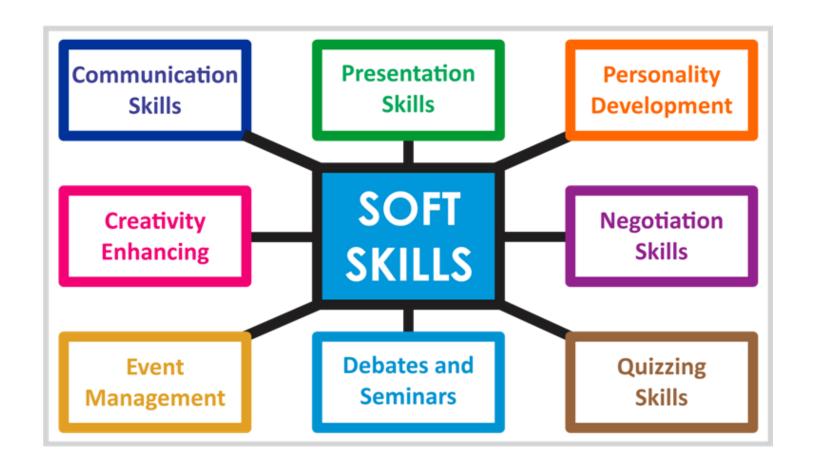
UNDERSTAND THE WORD — SOFT



UNDERSTAND THE WORD-SKILL?



WHAT CONSTITUTES SOFT SKILLS?



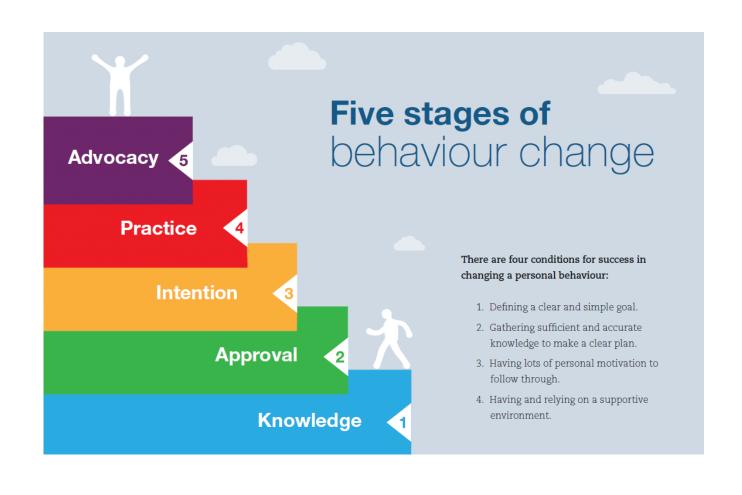
HOW TO IMPLEMENT SOFT SKILLS



WHAT SHOULD SOFT SKILLS ACHIEVE?



CHANGE IN BEHAVIOUR?



BEHAVIOUR



I'M GOING TO GET YOU!



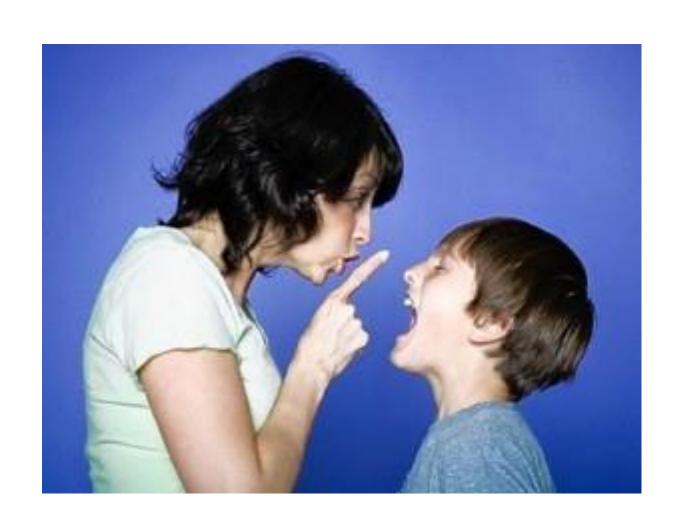
I'M NOT LISTENING



COME SAY THAT HERE!



I TOLD YOU TO STOP IT!



I FEEL SO ALONE



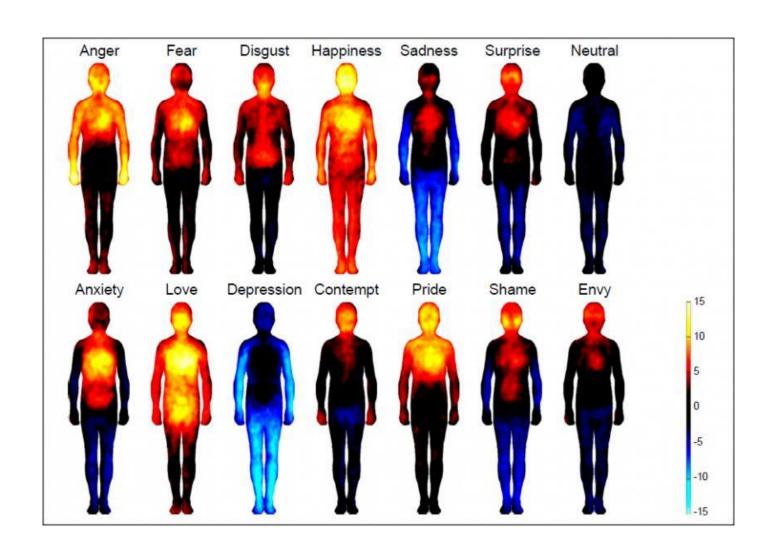
BEHAVIOUR CHANGE



WHAT IS INVOLVED IN CHANGE



PHYSICAL BODY IN EMOTION



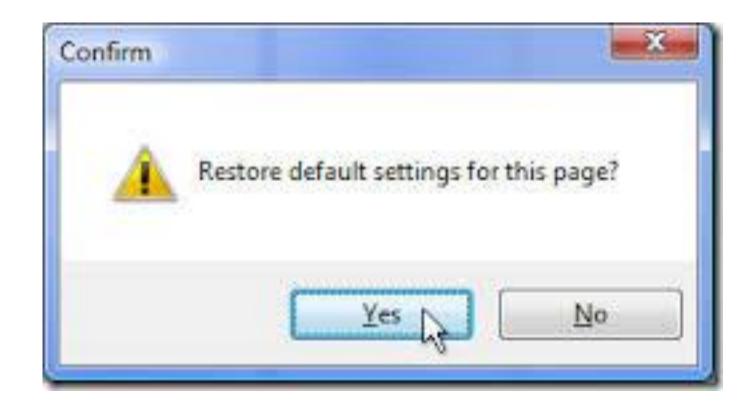
WHAT CAUSES CONFLICT?



WHEN CONFLICT ARISES....

- 1. Rational thought often goes out the window
- 2. We speak without thinking
- 3. We cannot express what we are feeling
- 4. We have regrets
- 5. Our TRUE feelings are misread, misinterpreted, badly expressed

DEFAULT SETTING?



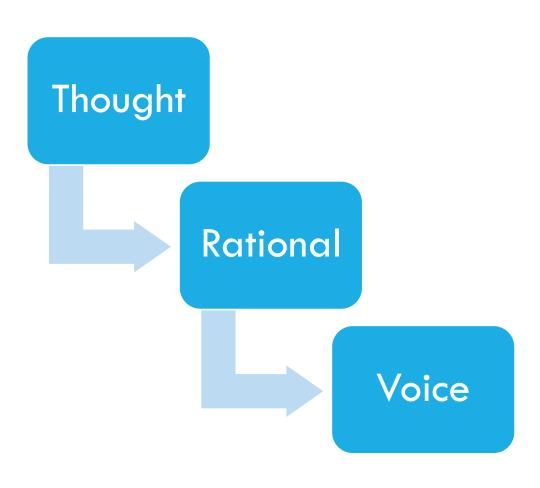
INSTINCT



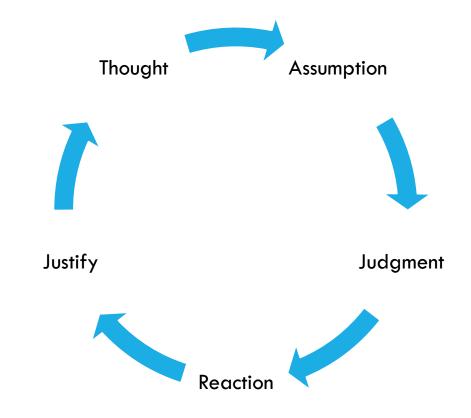
BACK TO BASICS

Instinct Feeling Emotion

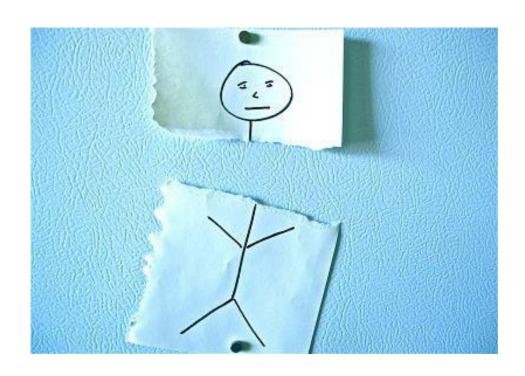
INTEGRATE



THE VICIOUS CYCLE



BODY AND MIND DISCONNECTED?



NO CHANGE!



